

## Alpena Alcona Area Credit Union awards Justin Southard 2009 Employee of the Year

Alpena, Michigan, December 5<sup>th</sup>, 2009 —Justin Southard, Loan Interviewer, was awarded Alpena Alcona Area Credit Union's 2009 Employee of the Year.



Southard started his career at Alpena Alcona Area Credit Union when he was in high school, working in a number of different areas within the organization.

“Our 2009 Employee of the Year has ‘grown-up’ right before our eyes—joining the Credit Union as a co-op student,” LeAnn Schultz, Director of Marketing read as the award was presented. Southard is described as always willing to lend a helping hand when needed, but Schultz said, “The quality that I appreciate most from [Southard] is the friendliness to co-workers. You always receive a friendly ‘hello’ or ‘how are you today’ when you first see him.”

Southard was chosen as Employee of the Month twice during the 2009 year. He was first nominated in January for his willingness to assist in the Collection Department while an employee was on a leave of absence. His second nomination came from a member who was impressed with Southard's quick action on getting an auto loan approved for her daughter. The member wrote, “He is truly a shining example of customer service and what it means to go above and beyond the call of duty.”

Southard's dedication and positive attitude earned him the title of “2009 Employee of the Year”, a plaque, a cash award, and many congratulations. The award was presented at Alpena Alcona Area Credit Union's Board of Directors and Staff Christmas party, held at St. Anne's Parish Center on Saturday, December 5<sup>th</sup>, 2009.

Alpena Alcona Area Credit Union serves members primarily in Alpena, Alcona, Montmorency, and Iosco counties with 8 locations—a main office located in Alpena, with branch offices in Ossineke, Lincoln, Atlanta, a Tiger Branch in Alcona Community Schools, Oscoda and Tawas offices, and an additional branch in Alpena. As of November 30<sup>th</sup>, 2009, Alpena Alcona Area Credit Union provides service to 26,825 members and has total assets equal to \$242,178,846.00.

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