



FOR IMMEDIATE RELEASE

November 12, 2025

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AAACU's Jolene R. Honored with Customer Service Award from Rogers City Chamber of Commerce



Rogers City, MI— Alpena Alcona Area Credit Union (AAACU) is proud to announce that Jolene R., Assistant Branch Manager at the credit union's Rogers City branch, was recently recognized with the Customer Service Award at the annual Rogers City Chamber of Commerce Dinner.

This award celebrates individuals who go above and beyond to provide outstanding service and make a positive impact in their community. Jolene's commitment to excellence, compassion, and dedication to helping members achieve their financial goals exemplify the values at the heart of AAACU's mission.

Throughout her tenure with the credit union, Jolene has consistently demonstrated exceptional leadership and an unwavering focus on member satisfaction. She is deeply committed to improving

members' financial well-being, offering guidance to help them strengthen their financial literacy while ensuring every member is treated with dignity, respect, and care.

AAACU congratulates Jolene on this well-deserved recognition and thanks her for her continued service to the Rogers City community and to the credit union's membership across Northeast Michigan.

AAACU is a state-chartered credit union with membership eligibility open to any resident in the state of Michigan. As of September 30, 2025, AAACU provides service to 48,818 members with total assets equal to \$918,804,315.